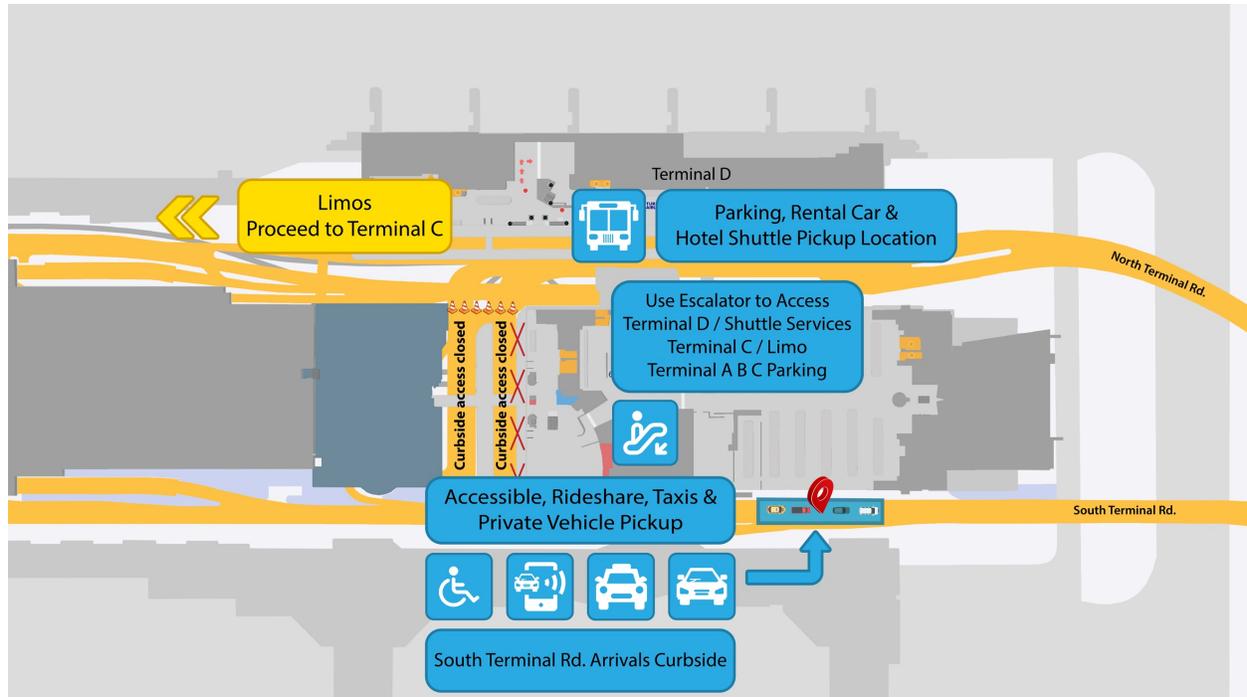


# ITRP Crosses Another Milestone in Development as Terminal E Arrivals Curbside Closes



*Starting January 11, 2022, passengers arriving from international destinations will experience a change as they exit the airport.*

**HOUSTON (Jan. 11, 2022)** –The “facelift” at award-winning George Bush Intercontinental Airport continues in the form of the IAH Terminal Redevelopment Program, ITRP, which is deep into the construction phase and continually crossing new and important development milestones.

“We will continue to be proactive in sharing key touchpoints with the traveling public,” said Steven Andersen, ITRP Executive Program Manager.

“This program is being built in a live operational environment within one of the most active airport systems in the country. Every day, there is constant interaction between airlines, passengers, employees, public movements and operations, and of course, aircraft on precise schedules. We continue to do all we can to minimize impacts to the operations and the public. Unfortunately, there is no easy way install a billion dollars’ worth of infrastructure upgrades within a live operating airport; however, the new facilities will be worth it, and we are extremely excited for the improved passenger experience the world-class facilities will offer.”

The Program will reach another key touchpoint on **Jan. 11**, with the closing of the Terminal E arrivals curbside.

**After Jan. 11, international arriving passengers and those picking them up should be aware of the following:**

- Pickup by private vehicles or Rideshare companies will be at the new South Terminal Rd. Arrivals Curbside.
- Parking, Rental Car and Hotel Shuttles will not have access to Terminal E. **Passengers will need to go to Terminal D, C, B or A to access shuttle services.**
- You can get to Terminal D by going down the escalator and crossing the walkway to Terminal D. Elevators will be out of service.
- For individuals with overburdened and accessibility-challenged passengers, special shuttle services will be available at the new South Terminal Rd. Arrivals Curbside. This shuttle will loop around all five terminals at Bush Airport.

The new curbside pick-up area for international arrivals is necessary as the demolition of the Terminal D/E garage continues.

For any passengers unable to utilize escalators, a shuttle service will operate from South Terminal Road and they should proceed to the South Terminal Rd. Arrivals Curbside to access the shuttle service.

All ticketing and check-in activity in Terminal E remains closed and no passengers should plan to be dropped off at or depart from Terminal E, Ticketing and check-in facilities are open in Terminal A, B, C and D. Passengers should check in with their airline provider to determine the appropriate terminal for check-in and drop-off.

For the traveling public, please come early and observe the signage.

“This is another huge step in the Program,” said Jarrett Simmons, Chief Development Officer and Deputy Director of Infrastructure. “When the Terminal D/E Garage closed in March 2021, we reached out and let people know, and the response was great and helped minimize disruption. Again, we are doing everything we can to mitigate the impact to our traveling public.”

“The rewards are forthcoming and on schedule – the new facilities are reflective of the beauty, community, and environment of Houston and will help broaden our global reach even further,” Simmons added. “The residents of Houston and our many visitors are deserving of the best, and that’s what they’re getting. Our Director, Mario Diaz, is committed to setting a new bar for customer service and the consummate passenger experience.”